

From: Derek HEWERTSON <[REDACTED]>
Sent: 19 July 2023 22:45
To: Ext Mail: Licensing <licensing@Teignbridge.gov.uk>
Subject: 2023 Jul 19 - Mr Hewertson

 **For the attention of Mrs. Andrea Furness, Licensing Manager**

Will you kindly note my objections to the above Application.

1) Noise.

The Farm Country Store boundary is contiguous with several properties of Matford Mews (Nos 6-9). Existing noises created within the shop barn are clearly audible within these properties, more so in their gardens. Conversations and 'phone discussions by previous users of the shop area heard daily were disturbing and unacceptable in language, particularly to children in these adjacent houses and gardens. Noises in the area outside the barn also are considered unpleasant by these same families.

The Mews south facing properties and gardens (Nos 10-14) are tranquil areas, necessary for accommodation and relaxation. Noises from the shop area can be heard along this row and are unacceptable to its residents. In particular, myself at No 10, aged 95, long retired and requiring lengthy periods of quiet find existing noises from the shop and adjacent areas annoying, unpleasant and unnecessary, particularly in my garden. Adjacent neighbours on both sides are recently retired and already expect reasonably low continuous ambient noise levels.

There is a recreation grassed area south of the gardens which is a quiet, peaceful area used by Mews residents. Noises from the whole farm, including the shop and cafe site are a frequent unpleasant features of life here.

The prospect of recorded music being played seven days weekly, 8.00 am to 9.30 pm from the shop or from the farm site adjacent to the barn is extremely unacceptable in an area adjacent to domestic and recreational activities creating excessive stress levels for residents, including me.

Additional unpleasant noise levels will be generated if the application for the sale of alcohol is granted.

2) Sale of Alcohol.

An Alcohol Licence granted to the cafe will increase car movements in and around the farm site, increase parking problems within the site (particularly for the existing businesses there) and on the adjacent slip road. Noise levels will increase for lengthy periods, particularly at popular meal times, culminating in maximum levels at closing times. The occasions for crowd disturbance will increase as special events, such as weddings and conferences are legitimately promoted. Increasing stress levels among Mews residents will increase proportionately. This will be particularly evident on Saturdays at 9.30 and beyond, but is a regular possibility on other days for which the licence is given.

Conclusion.

I submit the combination of the two licences, if granted for the cafe, will create regular disturbances, possibly throughout many days of every week. This is a clear public nuisance. I respectfully request that you refuse the applications.

Yours faithfully

Derek Hewertson

10 Matford Mews, Alphington, EXETER, EX2 8XP

Telephone: [REDACTED]

E-mail: [REDACTED]

From: n.langford [REDACTED] >
Sent: 19 July 2023 19:43
To: Ext Mail: Licensing <licensing@Teignbridge.gov.uk>
Subject: 2023 Jul 19 - Mr Langford

Dear Sir/Madam,

I would like to register my objection to this application. Details of my objection are contained within the attached document.

Parrs Farm Country Store Premise Licence Application

Dear Sir/Madam,

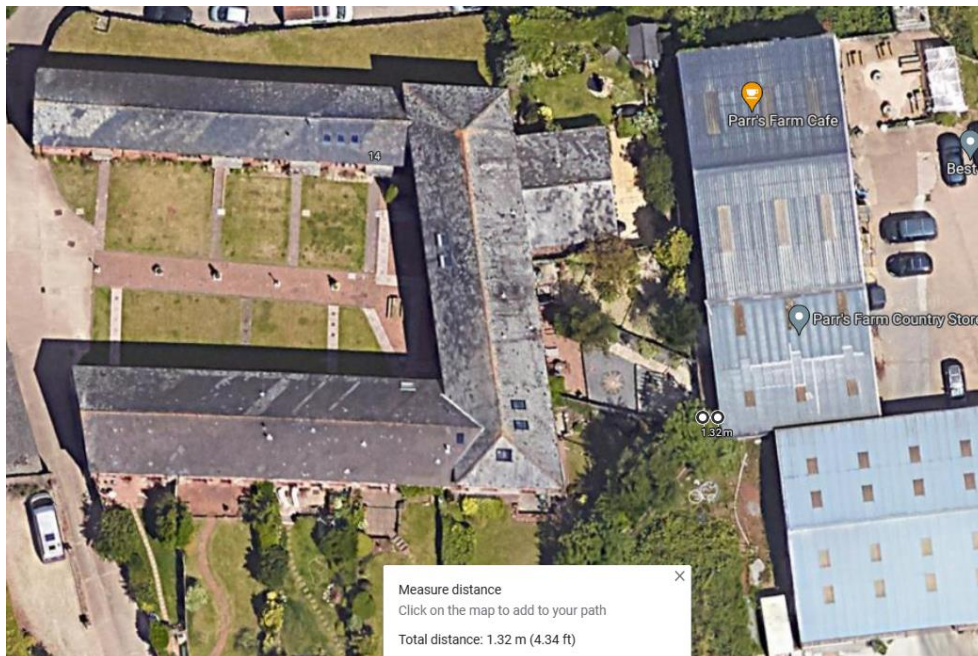
I would like to strongly object to this application being granted.
The grounds for my objection are 'The prevention of public nuisance'.

I live at 9 Matford Mews, which is the corner property in the image below. As can be seen, by the measurement taken, the boundary of my property is only 1.3 metres from the rear wall of Parrs Farm Country store. Like other neighbours, we make significant use of our gardens whenever possible.

I firmly believe that if Mr Parr is granted the Premise licence for his 'Country Store' building, that the sound generated by the recorded music playing, along with a potentially large number of customers consuming alcohol both inside and outside of the building, that the resultant noise will be extremely stressful for all occupants of domestic dwellings nearby.

The potential time for these stressful conditions occurring is almost unlimited, as the requested hours of operation are from 8am to 9:30pm, every single day of the week. If granted, Mr Parr could legally generate noise and serve alcohol 94 hours per week. When adding on the time for customers to 'drink-up' after closing time, the number hours could well exceed 100 per week.

If this licence is granted, then myself and other residents, may not get a single day of peace ever again, should Mr Parr chose to use the licence to its full extent.



In conclusion, I respectfully request the Licensing committee to consider the high likelihood of this licence generating a massive 'public nuisance' effect on the residents of Matford Mews and therefore reject Mr Parrs' Premise licence application.

Yours faithfully,
Neil Langford
9 Matford Mews, EX2 8XP

From: paul.dp.miller <[REDACTED]>
Sent: 19 July 2023 10:59
To: Ext Mail: Licensing <licensing@Teignbridge.gov.uk>
Cc: [REDACTED]
Subject: 2023 July 19 - Mr and Mrs Miller

Hello,

RE: OBJECTION TO LICENCE REQUEST FOR PARRS FARM, MATFORD, EXETER EX2 8XT

My wife and I are currently on holiday in Greece so unable to access the Internet via a proper laptop etc. However, we wanted to register our objection to the licensing application being requested by Parrs Farm in Matford, Exeter. Hopefully you can find the official reference number as I am typing this objection on a mobile phone and can't access the required websites etc.

Our objection is quite simply the fact that a alcohol licence for a farm shop so close to our residential properties, will of course cause a noise volume nuisance which could see music played along with customers chatting and laughing continuously throughout the working day and at weekends. A quick visit to the farm shop will clearly show these premises back directly onto our residential properties. This simply is not suitable for this residential location.

Additionally, Mr Parr has cleverly registered a new Thai Restaurant, also based at Parrs Farm, as part of Parrs Farm Country Store! This would mean that any licence granted for the store in question, could also be used at these outlying buildings. This could result in multiple buildings at Parrs Farm generating independent music and attracting customers through the sale of alcohol. All of this will cause noise pollution in what is clearly a growing residential area.

I would urge the licensing department to carefully consider the impact such a licence will have on the residential properties backed up against these farm buildings and the resulting noise levels from the increased number of people drinking alcohol both inside and outside the buildings located at Parrs Farm. It is simply not suitable for a residential area such as this and any consideration for a licence should consider the resulting noise pollution nuisance levels and anti social behaviour this will instantly cause so close to existing properties.

Kind Regards

Paul & Catherine Miller
11 Matford Mews, Matford, Exeter, EX2 8XP

[REDACTED]
[REDACTED]
[REDACTED]

From: John Maclean <[REDACTED]>
Sent: 17 July 2023 18:49
To: Ext Mail: Licensing <licensing@Teignbridge.gov.uk>
Subject: Re: 2023 Jul 18 - to Mr Maclean response to Rep

Thank you for your email. I believe it needs to be clarified as to exactly what "business" at Parrs Farm is going to be selling alcohol and playing music? Both the businesses you mention, Just Thai and Parrs Farm Cafe are directly behind our house and would have an effect on our daily lives should this license be granted. We formally object on the grounds of:

1. Public Nuisance - we believe the playing of music at these premises would constitute a public nuisance. Previously, loud music has been played from adjacent premises which caused great public nuisance to residents of Matford Mews, and we believe if any premises in this very small site are granted music licenses then the noise generated will constitute a public nuisance.
2. The prevention of crime and disorder - The premises applying for licensing to sell alcohol are extremely close to Matford Mews, a residential site. We believe the selling of alcohol by the applicant could reasonably lead to disorder in the immediate area of Matford Mews.
3. Public Safety - While there may be adequate parking immediately on the site, the access to Parrs Farm, where the applicant's premises are located is served by a narrow lane which has the potential for vehicular accidents due to increased traffic in the lane. While we understand that we cannot object about traffic, we do envisage that this increase could lead to public safety concerns.

Regards

John & Lynne Maclean

6 Matford Mews

From: John Maclean <[REDACTED]>
Sent: 08 July 2023 15:02
To: Ext Mail: Licensing <licensing@Teignbridge.gov.uk>
Subject: Parrs Farm Licensing Application objection

To whom it may concern,

We have just been made aware that Parrs Farm have submitted a license application for the Sale of alcohol – Monday to Sunday 8am to 9.30pm and the

Playing of recorded music – Monday to Sunday 8am to 9.30pm. Our property is part of Matford Mews and backs onto the building in question. In fact, the wall of the breeze block and metal constructed building sits directly on our boundary. We are horrified to hear about this application as it will cause a great deal of disruption to our lives if approved. Not only are we concerned about increased noise but also increased traffic and potential alcohol related, unruly behaviour. Parr's property is in the totally wrong place for licensing of this type and is far too close to residential properties. My own property will suffer from increased noise pollution and if granted, we will take steps to legally challenge the licensing. I also suggest you talk to your planning department about their previous dealings with the applicant.

Regards

John and Lynne Maclean

From: don clarke <[REDACTED]>
Sent: 10 July 2023 15:26
To: Ext Mail: Licensing <licensing@Teignbridge.gov.uk>
Subject: Parrs Farm Country Store

I would like to object to this request by the above establishment to sell alcohol and play recorded music.

As an owner of a property in Matford Mews which is adjacent to the country store I can only envisage that the granting of such permission would create a public nuisance and disrupt the quiet enjoyment we have within this lovely development.

Please can my objection be passed to the necessary body who will be making this decision.

Amanda Clarke

Sent: 14 July 2023 10:58

To: Ext Mail: Licensing <licensing@Teignbridge.gov.uk>

Subject: Parrs Farm Country Store

Good Morning

I am emailing in regards to the application for a 'premises license' for Parrs Farm Country Stores at Matford in Exeter.

As a resident I have been made aware that this application has been made by the owner of Parrs Farm Country Store. I totally object to this application for the following reasons;

Firstly, as a resident that lives directly next door to the premises and with a property that backs onto the Farm store, it is totally unacceptable to have to endure the 'nuisance' that will occur from this license application. We already have to listen to music late at night from the Devon Hotel which has a major impact on my sleep and mental health, this will only make this even worse listening to it from both sides of my property.

Secondly, this will clearly increase the volume of traffic using the already diabolical road surface leading to the premises.

Thirdly, only 8 weeks ago we had a 'member of the public' enter 3 separate properties at Matford Mews, whilst drunk, drugged and disorderly, where I had to call the police and report to the Crime and Commissioning officer, The Chief Inspector of Devon and Cornwall Police and my local MP and Councillor. Clearly this could only potentially increase the possibility of this happening again. This has left me scared in my own property already let alone it potentially being allowed to happen again.

The farm shop area has increased massively already with a cafe during the day, a new Thai restaurant opening imminently, a boxing gym, car wash, doctor mechanic and a plant business on top of the Country store, all this in an extremely small area.

All of these businesses have had no consideration for us as the only residents in regards to the infrastructure/roads that go with these businesses.

Again, I massively object to this application on the grounds it will cause a 'public nuisance' and have major detriment to my mental health.

I hope this objection will be taken in the serious manner that it is written.

Regards

Tina Roberts

5B Matford Mews

Exeter

EX28XP

Sent: 19 July 2023 10:05

To: Ext Mail: Licensing <licensing@Teignbridge.gov.uk>

Subject: 2023 Jul 17 - from Mr A Hoare

Dear Sir/Madam,

With regard to the recent notice posted for an application for a Premises Licence, allowing the sale of alcohol Monday to Sunday 8am to 9.30pm plus the playing of recorded music from Monday to Sunday 8am to 9.30pm at Parrs Farm Country Store, EX2 8XT and as the owner of 1 Matford Mews, I strongly object to this application in principal and on the following grounds:

- These premises are adjacent to the residential compound of Matford Mews. The selling of alcohol and playing of music within the adjacent building and surrounding grounds at these extended hours, in addition to Mr. Parrs other commercial activities can only add to the disruption and promote possible crime and disorder in the area, not to mention the general disturbance to the Mew's residents who have been in residence since long before Parrs Farm became a mini commercial/retail park.
- Unacceptable noise levels of the music applied for can degenerate into a public nuisance.
- Public safety may also be jeopardised with the granting of this licence.

Yours faithfully,

Mr. A M Hoare
1 Matford Mews
EX2 8XP

From: Lorraine Shelley <[REDACTED]>
Sent: 20 July 2023 20:00
To: Ext Mail: Licensing <licensing@Teignbridge.gov.uk>
Subject: 2023 Jul 21 - Miss L Shelley

To whole this may concern

I would like to add my concerns and objections to the newly started Thai take away that is attempting to gain a music license.

The mews is a very quiet area and off any major built up areas.
It has been challenging enough to try and conserve what rural area we have left.

From the below I have concerns after a recent break in at my home. The mews being out of the way apart from the Devon hotel we have always been unknown to most and people always say they never knew we existed. A recent break in and being heavily pregnant we are concerned that this new venue including the car wash attracts people to where we live. Our home. Fright enough having someone enter your home in the early am when you are a a female alone.

With my baby due to be born soon I am concerned that my home backs into the farm and Thai takeaway where this music will interfere with settling my newborn baby as well as future safety when playing outside in the mews.

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance and
- The protection of children from harm.

I object to the application submitted and would ask that the other businesses are looked into with regards to permits etc.

Kind regards
Miss Lorraine Shelley